

Supporting you through changes to your Post Office

Caringbah Business Centre (BC), 25-27 Koonya Circuit, Caringbah, NSW, will close at 5:00pm on Friday, 13 November 2026.

Australia Post has been evolving to meet the changing needs of Australian communities for more than 200 years. As community needs continue to change, some Australia Post services will be delivered differently, or in different places, and we'll work with you to make sure they can still access the essential services they rely on.



We understand this change may affect how you access our services. That's why we're providing:

- New services for business customers, including collection services for bulk lodgements and assisted bulk lodgements through the Caringbah Delivery Centre.
- New 24/7 PO Box and Parcel Locker lobby at Caringbah Post Shop, featuring an Australia Post vending machine for stamps and packaging, as well as additional parcel locker capacity.
- Free 12-month mail redirection for customers who choose to move their PO Box to another location.

For more information about how we're planning to support Caringbah BC customers through this change, and to view the full range of proposed support measures, visit our *Post Your Say* page.

Nearby postal services

Post Office	Address	Distance from Caringbah BC*
Sylvania Waters Licensed Post Office	Shop 10, 12-14 Murrumbidgee Ave, Sylvania, Waters, NSW	1.81km
Caringbah Post Shop	341 Kingsway, Caringbah, NSW	1.88km
Miranda Post Shop	94 Karimbla Road, Miranda NSW	2.72km

*Approximate walking distance.

Learn more and have your say

To learn more and share your feedback and ideas on how we can best support you through this change:

- Scan the QR code or visit our *Post Your Say* page at community.auspost.com.au/caringbahbc to complete our survey before **11:59pm on Sunday, 30 August 2026**.
- Fill in a feedback form at **Caringbah Business Centre** before **5:00pm on Friday, 28 August 2026**.

If you have any queries, please speak to our Customer Contact Centre on 13 76 78.



Australia Post